



## SKILLS BOOTCAMP

## **FREE TASTER SESSION**

# **Cross-cultural Intelligence & Communications**



Date: Monday 22nd July Time: 1.30pm—4pm

Location: Cottenham Village College, High Street, Cottenham, Cambridgeshire

### **Course Description**

This is a taster of a workshop we plan to introduce to our programme in September. The workshop is for learners who want to develop a global mindset and improve their communication when working across cultures.

The course aims to..

- Discover what is required to foster a more global mindset,
- Explore cultural dimensions and how we can use them to increase our understanding of other cultures,
- Learn how we can adapt and adjust our communication styles to successfully communicate with colleagues and customers globally

#### **Learning objectives**

The taster course provides learners with an overview of our new one day course being introduced in the new college year in September. It will provide an overview on what it means to develop a global mindset and improve their communication when working across cultures.

#### **Tutor**

The course is run by Yasmin Hanspall who has a wealth of international experience teaching English, delivering training in customer service, intercultural communication and conscious inclusion. Yasmin has helped many people and teams learn and develop their cross-cultural communication skills to improve their personal and professional relationships and their customers' experience.

# TO BOOK YOUR PLACE

Call 01954 288751 E: community@astreacottenham.org